

Check List for Interview

MANUAL TRANSMISSION AND DIFFERENTIAL (DIAGNOSTICS)

2. Check List for Interview

A: CHECK

Check the following items when a problem has occurred.

NOTE:

Use copies of this page for interviewing customers.

Customer's name			
Date of purchase			
Date of repair			
Transmission model	Transmission	V.I.N.	
Odometer distance	km or miles		
Frequency	<input type="checkbox"/> Continuous <input type="checkbox"/> Intermittent (times a day)		
Weather	<input type="checkbox"/> Fine <input type="checkbox"/> Cloudy <input type="checkbox"/> Rainy <input type="checkbox"/> Snowy <input type="checkbox"/> Other ()		
Place	<input type="checkbox"/> Highland <input type="checkbox"/> Suburbs <input type="checkbox"/> Inner city <input type="checkbox"/> Uphill <input type="checkbox"/> Rough road <input type="checkbox"/> Other ()		
Ambient air temperature	<input type="checkbox"/> Hot <input type="checkbox"/> Warm <input type="checkbox"/> Cool <input type="checkbox"/> Cold		
Vehicle speed	km/h (MPH)		
DCCD mode indicator	<input type="checkbox"/> Flashing	<input type="checkbox"/> Light OFF	<input type="checkbox"/> Blinking, other than light off
Driving condition	<input type="checkbox"/> Not affected <input type="checkbox"/> While decelerating	<input type="checkbox"/> At starting <input type="checkbox"/> While accelerating	<input type="checkbox"/> While turning (<input type="checkbox"/> RH/ <input type="checkbox"/> LH) <input type="checkbox"/> When cruising
Symptoms	<input type="checkbox"/> Will not change to AUTO or MANUAL		
	<input type="checkbox"/> The forward/rear torque distribution does not change		
	<input type="checkbox"/> Will not become differential free		
	<input type="checkbox"/> Will not become differential lock		
	<input type="checkbox"/> A tight corner braking symptom occurs in AUTO mode or in MANUAL mode with differential free		
	<input type="checkbox"/> Noise or vibration		
	<input type="checkbox"/> Other ()		